

PEOPLECERT, global leader in assessment and certification of professional skills across 150 countries is seeking exceptional and talented individuals to join our team as:

International Customer Support Advisors

Ref. Code: (ICSA1016)

You will join the Customer Service department of Peoplecert which supports a global network of partner organizations and professionals, **24/7/365** in 10 different languages. The department's main goal is to provide information and customer advice as well as handle any enquiries that require product or service support.

The International Customer Support Advisor is responsible for resolving customers' technical or product enquiries by handling inbound and outbound international calls. The service is provided through chat, phone or e-mails.

Candidate Profile:

- Excellent command of the English language (C2 level). Bilingual in English/Greek is preferred
- Very good knowledge of the Spanish language as an additional second language, extra languages will be considered as an asset
- Availability to work on shifts on a rotating basis
- A quick learner and able to multitask
- Commitment to the job on a long-term basis
- Strong interpersonal and communication skills, strong customer service attitude
- IT Skills, ECDL Core/Expert certification will be considered an asset

If you are looking for an international, fresh and fast growing environment to enhance your career further we would like to hear from you! Please send your CV to humanres@peoplecert.org

About PEOPLECERT

PEOPLECERT is a global leader in assessment and certification of professional skills, partnering with multi-national organisations and government bodies for the development & delivery of standardised exams. Delivering exams across 150 countries and in 24 languages over its state-of-the-art assessment technology, PEOPLECERT enables professionals to boost their careers and realise their life ambitions.

Through flexible & secure exam management systems, PEOPLECERT offers a suite of services for simple, flexible and secure exams, including online exam booking, multilingual online proctoring, e-certificates and online certificate verification.

Quality, Innovation, Passion, Integrity are the core values which guide everything we do.

We are a truly equal opportunity employer and we welcome candidates with exceptional talent from all walks of life and from a broad range of academic disciplines and professional backgrounds. We are highly educated, with international work experience and a global outlook.

Our offices in UK, Greece, Cyprus and Turkey boast a culture of diversity, where everyone is different, yet everyone fits in. Our commitment is to develop and maintain a workforce that reflects the very diversity of our customers and the communities in which we do business.